

Information for the data protection about our data process according the Art. 13, 14 and 21 from the general data protection regulation.

We, the Rudolf Michael GmbH, take the protection from personal data very seriously. On the following pages, we will inform you about the processing how we process your data's and which rights them in context with your personal data concede.

1. The responsible office and contact details

The responsible for the processing from your personal data is: Rudolf Michael GmbH Bahnhofstraße 30 D-75031 Eppingen +49 (7262) 9188-0 info@michael-kunststofftechnik.de

For questions, suggestions or complaints you can contact us about the following address.

Our data protection officer you can contact under the following address:

Rudolf Michal GmbH Data protection officer Bahnhofstraße 30 D-75031 Eppingen +49 (7262) 9188-45 datenschutzbeauftragter@michael-kunststofftechnik.de

2. Purposes and legal basis, on which we process your data

We process personal data in compliance with the regulations the data protection- basic regulation (DSGVO) and the Federal Data Protection Act. Which data's is processed in single and in which way is used, is based in each case on the requested or requested agreed services. Other single details or additions to the purposes of data processing you can the respective from contract documents, forms, a declaration of consent and/or any other information you may require (e.g. in the context of the use of our website or our business conditions). In addition this privacy information is updated from time to time. You will find the actually issue of the data protection information on our Website www.michael-kunststofftechnik.com

3. Purposes for the fulfilment of a contract or pre-contractual obligations Measures (Art. 6 para. 1 b DSGVO)

The processing of personal data is carried out for the purpose of carrying out our Contracts with you and the execution of your orders as well as for the implementation of measures and activities within the framework of precontractual relations, e.g. with interested parties. In particular, the processing shall serve the provision of services according to your orders and wishes and includes the necessary measures and activities. This includes essentially the contract-related communication with you, the Verifiability of transactions, orders and other agreements as well as quality control through appropriate documentation, Goodwill procedures, measures for the control and optimization of business processes and the fulfilment of general duties of care, Management and control by affiliated companies, statistical Evaluations for corporate management, cost recording and Controlling, reporting, internal and external communication, emergency management, Billing and tax valuation of operational services, Risk management, assertion of legal claims and Defense in legal disputes, guarantee of IT security and general security, including building and plant security, Securing and awareness the householder's rights, Guarantee of Integrity, authenticity and availability of data, prevention and enlightenment of crimes, control by supervisory bodies or Control authorities.

4. Purpose in the context of a legitimate interest from us or third parties

Over the actual fulfillment of the (pre-) contract we process your data if necessary, at legitimate interests of us or third parties, in particular for purposes:

- the collection of information and the exchange of data with credit agencies, insofar as this relates to our economic risk goes out
- o the checking and optimization of procedures for needs analysis
- the further development of services and products as well as existing systems and processes
- \circ $% \left({{\rm{b}}} \right)$ the processing of our data, e.g. by using or researching publicly accessible data
- o statistical evaluations or market analysis
- o of benchmarking
- the assertion of legal claims and defense in legal disputes not directly attributable to the contractual relationship
- the limited storage of the data, if a deletion is not possible or only with disproportionately high expenditure due to the special kind of the storage
- the prevention and investigation of criminal offences, insofar as they are not exclusively aimed at fulfilling legal requirements
- o internal and external research, security audits
- securing and exercising the householder's rights through appropriate measures as well as through video surveillance to protect our customers and employees as well as to secure evidence relating to criminal offences and their prevention

5. Purposes within the scope of your consent (Art. 6 para. 1 a DSGVO)

The processing of your personal data for particular Purposes can also take place on the basis of your consent. As a rule, could you recall it at any time. This is also valid for the revocation of declarations of consent that were in force before the DSGVO, also before May 25, 2018 have been issued to us. About the Purpose and about the consequences of a revocation or the non-granting of a consent you will get the information separately in the corresponding text of the consent. Generally valid, the revocation of a consent only applies for the future. Processing, that have taken place before the revocation, are not and remain legal.

6. Purposes for fulfilling legal specifications (Art. 6 para. 1 c DSGVO) or in public interest (Art. 6 para. 1 e DSGVO)

Like everyone who participates in economic activities, we are also subject to a large number of legal obligations. These are primarily legal requirements (e.g. trade and tax laws), but may also include regulatory or other official requirements. The purposes of the processing may include identity and age verification, fraud and misuse of money laundering prevention, preventing, combating and informing the public about the financing of terrorism and criminal offences that pose a threat to property, comparisons with European and international anti-terror lists, the fulfilment of control and reporting obligations under tax law and the archiving of data for the purposes of data protection and data security, as well as the examination by tax and other authorities. In addition, the disclosure can personal data within the framework of administrative/judicial measures for the purpose of gathering evidence, prosecuting offences, or enforcement of civil claims will become necessary.

7. The categories of data processed by us, insofar as we do not receive data directly from you, and their origin

Insofar as this is necessary for the provision of our services, we process data from other companies or other third parties (e.g. credit bureaus, address publishers) permissibly personal data. In addition, we process personal data that we collect from publicly accessible sources (such as Telephone directories, commercial and association registers, Register of residents, debtor directories and other media) permissibly picked, received or acquired and process them. Relevant categories of personal data may be in particular:

- Personal data's (name, date of birth, place of birth, nationality, family status, occupation/industry and comparable data's)
- Contact details (address, E-Mail address, phone number and comparable datas)
- Address data (reporting data and comparable datas)
- o Payment / cover confirmations for bank and credit cards
- \circ Information about your financial situation (creditworthiness data included)



- o scoring, i.e. data to assess the economic risk)
- o Customer histories
- Data about your use of the telemedia offered by us (e.g. time of the call of our web pages)

8. Recipients or categories of recipients of your data

Within our company, those internal positions or positions that are organizational units will receive your data, which will be used to fulfill our contractual and legal obligations or within the framework of the processing and of our legitimate interest. A transmission of your datas to external persons takes place excluding

- o in connection with the contract processing
- for the purposes of fulfilling legal requirements, according to which we are obliged
- to provide information, report or pass on data, or the transfer of data is in the public interest
- as far as external service providers in our assignment process as order processor or function taker
- (such as external computer centres, support / maintenance of EDP / IT applications,
- Archiving, document processing, compliance Services, controlling, data screening for anti-money laundering purposes, Data validation or plausibility check, data destruction, purchasing/sales, etc. Procurement, customer administration, marketing, media technology, Research, risk controlling, billing, telephony, website management, auditing services, financial institutions or data disposal, courier services, logistics)
- on the basis of our legitimate interest or of the authorized interest of the third party
- for the purposes the under digit 4 mentioned purposes (e.g. to authorities, debt collection agencies, lawyers, Courts, experts, Group companies and committees
- o and control authorities)
- o if you have given us consent to transfer your datas to third parties

<u>Furthermore we will not pass your data to third parties</u>. As far as we service providers in the context of an order processing order, are subject to your data there will meet the same security standards as ours. In the remaining cases, the recipients may use the data only for the purposes for which they have been transmitted to you.

9. Duration of storage of your data

We process and storage your data's for the duration of our Business relationship. This also includes the initiation of a contract (pre-contractual legal relationship) and the execution of a contract. In addition, we are subject to various retention and Documentation obligations arising among others from the German Commercial Code (HGB) and the Tax Code (AO). The deadlines specified there for the Storage or documentation shall last up to ten years end of the business relationship or the pre-contractual legal relationship. In addition, special statutory regulations may provide for a longer storage period, e.g. the preservation of evidence in the scope of the statutory limitation provisions. According to §§ 195 et seq. of the Civil Code (BGB), the regular limitation period is as follows three years; however, limitation periods of up to 30 years may also be applicable. If the data are no longer necessary for the fulfilment of contractual or legal obligations and rights, they shall be deleted regularly, unless their further processing - for a limited period of time - is necessary for the fulfilment of the obligations and rights set out under Section 4 are necessary for an overriding legitimate interest. Such an interest shall also exist, for example, if deletion is not possible or only possible with disproportionately high effort due to the special type of storage and if processing for other purposes is carried out by means of suitable technical and organizational measures are excluded.

10. Processing of your data in a third country or by an international organization

The transmission of data to locations in countries outside the European Union (EU) or the European Economic Area (EEA) (so-called third countries) will then take place, when it is necessary to execute an order/contract, should be

required by or with you, it is prescribed by law (e.g. tax law reporting obligations), it is required within the framework of a justified interest of us or a third party or you have given us a consent. The processing of your data in a third country may also take place in connection with the involvement of service providers within the framework of order processing. If the EU Commission has not decided on an appropriate level of data protection for the country in question, we will ensure that your rights and freedoms are adequately protected and guaranteed in accordance with the EU data protection regulations.

11. Your data protection rights

Under certain conditions you can assert your data protection rights against us

- So you have the right to ask us for information about your stored personal data
- In accordance with the rules of Art. 15 DSGVO (if necessary with restrictions in accordance with § 34 BDSG).
- On your request, we will rectify the data stored about you to Art. 16 DSGVO, if these are incorrect or faulty.
- If you so wish, we will delete your data in accordance with the principles of Art. 17 DSGVO, unless other statutory provisions prevent this.
- Under consideration the prerequisite of Art. 18 DSGVO you can demand us to restrict the processing of your data.
- You can insert a contradiction against the processing of your datas to Art. 21 DSGVO,
- o On the basis of this, we must end the processing of your datas.
- However, this right of objection applies to only in very special circumstances of your personal situation, where rights of our company may conflict with your right of objection.
- You also have the right to receive your data under the conditions of Art. 20 DSGVO in a structured and machine-readable format.
- In addition, you have the right to revoke your consent to the processing of personal data at any time with effect for the future.
- \circ $% \left({{\rm{You}}}\right)$ You also have the right to appeal to a data protection supervisory authority
- (Art. 77 DSGVO). We recommend that you always send a complaint to our data protection officer first.

Your requests concerning the exercise of your rights should, if possible, be addressed in writing to the above address or directly to our data protection officer.

12. Scope their duties, provide us with your data

You only need to provide data that is required for the start and execution of a business relationship or for a pre-contractual relationship with us are necessary or to whose collection we are legally obliged. Without this Data, we will usually not be able to conclude or execute the contract. This may also apply to data required later within the framework of the business relationship. If we also request data from you, you will be informed about the voluntary nature.

13. Existence of automated decision making in individual cases (including profiling)

We do not use purely automated decision-making procedures in accordance with Art. 22 DSGVO. If we do use such a procedure in individual cases in the future, we will inform you separately if this is required by law. We process your datas with the target, to evaluate personal aspects (profiling). In order to be able to provide you with targeted information and advice on products, we may use evaluation tools. These enable us to design products according to your needs. Such procedures can also be used to assess your creditworthiness and creditworthiness as well as to combat money laundering and fraud. So-called "score values" can be used to assess your creditworthiness. For scoring, the probability is calculated using mathematical methods with which a customer will meet its payment obligations in accordance with the contract. Such scores thus support us, for example, in the assessment of creditworthiness, decisionmaking in the context of product transactions and flow into our risk management. The calculation is based on mathematically-statistically recognized and is carried out on the basis of your data, in particular on the basis of the Order volume, liabilities, industry, duration of customer



relationship, Experience from previous business relationships, as well as Information from credit agencies. Not processed here are special categories of personal data pursuant to Art. 9 DSGVO.